|  | Company Name |   |         |  | Document No. |             |                 |  |  |
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| AGAC   |              | UINEAN CIVIL AVIATION AUTHORITY<br>(AGAC) |         |  |              |             | AGAC/OPS/PI/002 |  |  |
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| Air Operator's Certificate Renewal Process Interaction                   |              |   |         |  | 1            | Page 1 of 2 |                 |  |  |
| Quantan  |              |   |         |  |              |             |                 |  |  |
| Operator   |              |   |         |  |              |             |                 |  |  |
|  |              | 4   |         |  |              |             |                 |  |  |
|  |              | ↓   |         |  |              |             |                 |  |  |
| Finance, Procurement & Property<br>Administration                        |              | 5   |         |  |              |             |                 |  |  |
| Director of Air Operators' Certification<br>and Surveillance Directorate |              |   | 2       |  | 6            | 7           | )               |  |  |
|  |              |   | No<br>3 |  |              |             |                 |  |  |
|  |              | Yes                                       |         |  |              |             |                 |  |  |
|  |              |   |         |  |              |             |                 |  |  |

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## **KEYS:**

- 1. Receiving AOC renewal application.
- 2. Reviewing application.
- 3. Is it acceptable?
- 4. If No, Notify the operator for rectification.

- 5. If yes, Inform the operator to do the necessary payment for AOC renewal.
- 6. Renew AOC.
- 7. IssueAOC.

*Note:* 1 to 7 represents the activities performed by the respective bodies and the arrows represent the work flow.